

Delivery Policy

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will notify you and refund you the total amount of your order, using the original method of payment.

Items offered on our website are only available for delivery to addresses cash on delivery

An estimated delivery time will be provided to you once your order is placed. Delivery times are estimates and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order.

Unless there are exceptional circumstances, we make every effort to fulfill your order within 20 business days of the date of your order. Business day mean Monday to Friday, except holidays.

Please note we do not ship on [Sundays].

Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, and the items ordered. Products may also be delivered in separate shipments.

Shipping costs are based on the weight of your order and the delivery method. We will contact you once shipping has been determined to give you costs

Additional shipping charges may apply to remote areas or for large or heavy items. You will be advised of any charges via email.

Sales tax is charged according to the province or territory to which the item is shipped.

If there is any damage to the packaging on delivery, contact us immediately at 587-897-4625.

If you have any questions about the delivery and shipment or your order, please contact us at 587-897-4625 or email info@shockerhitches.ca.